### DECLARATION OF NICHELLE WASHINGTON **Pursuant to 28 U.S.C. § 1746**

I, Nichelle Washington, have personal knowledge of the facts and matters set forth below. If called as a witness, I could and would testify as follows:

- 1. My name is Nichelle Washington. I am over the age of 18 and reside in Antioch, California.
- 2. In approximately February 2022, a friend of mine who I have known for 30 years and who is also my realtor who sold me two houses, told me about an investment she made where she contracted with a company, Optimyze Digital, to manage ecommerce stores on Amazon. She told me that the company managed the stores for her, and she was receiving consistent bi-weekly payments from Amazon for sales made on her store. I was interested and she introduced me to an employee of Optimyze Digital, Shion Galata, in March 2022.
- 3. I spoke with Shion Galata, and he told me that Passive Scaling would set up my account with suppliers and distributors to access exclusive and heavily-discounted products so that I would be guaranteed a favorable return on my investment. He assured me that Optimyze Digital and Passive Scaling would utilize their highly experienced team to set up and manage every aspect of my stores so that they would be successful. I was also told that my stores should turn a profit within three to six months.
- 4. I discussed the number of stores I should purchase with Shion and he said that in a few months my first couple of stores would pay for new stores. I believed that meant my stores would make enough money to pay for more.
- 5. Based on the fact that I believed I could make passive income and that I was guaranteed a return on my investment, I signed a contract with "Passive Scaling Inc, a New Jersey Corporation company, whose address is 78 John Miller Way, Suite 2111, Kearny, NJ

07032" on March 28, 2022 and I wired \$120,000 for seven stores. The contract also required me to pay \$99 per month for software and a monthly management fee of 25% of my net profit. Attached as **Attachment A** is a true and correct copy of the proposal and contract.

- 6. The contract contains a non-disparagement clause that says:
  - "During this Agreement and for one (1) year thereafter, the Parties mutually agree that any issues or problems that either party has regarding the other with respect to this Agreement shall be discussed with the other party in a professional and private manner. The Parties hereby mutually agree not to disparage, insult, or fabricate information regarding the other party in any online or offline forum or any other forum whatsoever, including but not limited to social media channels, regardless of whether such comments or information would not constitute libel or slander, and regardless of whether such comments could be deemed factually true."
- 7. I never received any document from Optimyze Digital or Passive Scaling with any information substantiating their earnings claims I received from the sales agent and from Felicia. I also never received a document from either Optimyze Digital or Passive Scaling telling me whether the company has been subject to legal action or a list of consumers who purchased their services in the past 3 years.
- 8. After I paid the one-time fee to Passive Scaling, I gave Passive Scaling a credit card to use to purchase inventory. I spent approximately \$5,000 on inventory.
- 9. My contacts at Passive Scaling were Jerdonna P, Tatiana, Trudy, and Sherica, but communication was poor, and I did not receive consistent information regarding my stores.
- 10. In approximately July 2022, I sent an email to Passive Scaling asking for a meeting with the team that is supposed to be working on my store. I still had no clue what the next steps were with my stores. I was supposed to have a meeting with my stores' team after onboarding, but that never happened. Approximately one month later, I emailed again expressing concern about the status of my stores. I stated that "I was told that this account

should turn a profit within five months. It has been five months! Why has not purchases been made for resale in my store?" I also said that I have expressed my concerns but have not heard back from anyone with next steps for my stores. I said, "three of you have administration permission and access to my account but nothing has been done!" Attached as **Attachment B** is a true and correct copy of these emails.

- 11. I only received two checks for sales on my stores; one for \$935 and another for \$1311 and not all seven stores opened.
- 12. I asked Passive Scaling for a refund and had a meeting with Steven, the CEO of Passive Scaling (also known as Bratislav Rozenfeld). On approximately December 15, 2022, I reached out to Passive Scaling again asking for follow up on my meeting with Steven. I mentioned that Steven said that I should be receiving products for three of my Amazon stores with no charge to me as a partial refund. Steven also told me that he does not have \$120,000 to refund me, so we agreed that he would refund me \$20,000 and continue to open my seven stores. Attached as **Attachment C** is a true and correct copy of this text.
- 13. On approximately December 23, 2022, I emailed Jerdonna and said that I had not received a response regarding a resolution moving forward and Passive Scaling's breach of contract.

  I was invited to a meeting, but I asked that Steven and Shion be present. Jerdonna responded that we would discuss this at the upcoming meeting, and she sent the email to both Steven and Shion. Attached as **Attachment D** is a true and correct copy of these emails.
- 14. I never received the management services promised in the contract and orally.

15. I hired a lawyer who sent a demand letter to Bratislav Rozenfeld and Shion Galata. Neither of them responded. Attached as Attachment E is a true and correct copy of this demand letter. I never recouped my investment of \$120,000.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on: MARCH 8, 2024 Antioch, California

## PASSIVE SCALING PROPOSAL

### Dear Nichelle,

Thank you for contacting Passive Scaling and choosing us to help you with your company's E-commerce Needs!

As we previously explained, we will set your account up with suppliers and distributors to access exclusive products with a high ROI, utilizing our company's buying power to get deep discounts on products, so you are guaranteed a favorable return.

imagine having a highly trained team build and scale your store with access to our exclusive distributors and proprietary software to give your business an advantage over your competitors.

### **OVERVIEW**

Our main objectives; Setting up your Amazon store, opening accounts with our exclusive suppliers and distributors, getting your account ungated, and setting you up with our team to help build and scale your business.

### THIS IS ACHIEVED BY:

- First, our account managers will walk you through creating your Amazon account. After our team will open accounts with our exclusive distributors and start placing purchase orders to get you un-gated in as many categories as possible.
- Once accounts are opened with multiple suppliers and distributors, our skilled team will scan through a list of products with our catalog analyzer software and create your first purchase orders.
- Making smaller purchases with many items reduces risk and allows us to get un-gated in many categories and products, so we know we will sell the products without risk.
- We will make smaller purchase orders at the beginning to get your account un-gated in multiple categories so we can take the next step of making larger and more profitable purchase orders.

Attachment A

1 of 22

Click to the next page to learn about your store setup

Attachment A

PX12

000636

# **Amazon Store Setup**

We'll utilize our highly experienced team to set up and manage every aspect of your store.

### Amazon Store Setup:

- Complete Account Setup
- Amazon Account day-to-day Management
- Access to exclusive Suppliers and Distributors
- Supplier Catalogs Scanned with Catalog Analyzer
- Complete un-gating of categories
- Purchase orders created
- Full suite of Amazon Management Teams
- 24/7 support for your store customers

Our highly qualified team will work closely with you and ensure the success of your Amazon store.

Click to the next page to see how our 3PL fulfillment is the difference maker

Attachment A

PX12 000637



Most large suppliers and distributors won't ship directly to Amazon because of amazon's requirements, so we have to use a prep center to prep your products correctly.

We utilize Sales. Support's automated prep and pack because they have prep centers around the nation to save you shipping costs and time.

This is complemented with extremely affordable prices and automated software so we can easily get your products from the suppliers to Amazon's warehouse.

Below are the rates for this process. Note that these costs are drawn from the capital investment you provide to scale your store.

## Amazon FBA Prices

Label - \$0.34

Bundle - \$0.46

Polybag - \$0.46

Per Unit Shipping Fee - \$0.30

## E-comm Fulfillment Prices

Single unit prep - \$1.50 Addition units in same shipment - \$.50 Storage - \$35 a month

## Locations

Attachment A

4 of 22

California New Jersey New York Texas Ohio Quick and easy uploading through sales.support software will save you time and money with easy access to all 6 of our warehouses.

Click to the next page to view your initial investment

Attachment A

5 of 22

### THE INVESTMENT

### Below you will find the one-time investment of your complete ecommerce setup.

This is paid after you sign our standard agreement. As soon as receipt of the wire transaction is received, we will initiate your store build immediately.

Investment	
7 X Amazon Store Setup, Amazon Course, Virtual Assistant! Complete Setup	\$120,000
Software Fee Software Fee - Fee paid directly to software provider: -\$99 Monthly-	\$298

Total \$120,298

Click to the next page to learn our Terms and Conditions

Attachment A

6 of 22

# Service Agreement

## E-commerce consulting contract: Amazon

initial Consulting Fee "Store Infrastructure Fee" - this goes directly towards warehousing expenses, full time employees & benefits, consulting expertise, web build & store build, product selection, & initial inventory:

Price \$120,000 - Quantity 7 Amazon Stores - Total Price \$120,000

Management Fee - twenty five percent (25%) of net profit - this fee begins the following month after fulfillment of initial payment.

Software Fee - Fee paid directly to software provider: \$99 monthly - \$298 Set up fee

Minimum Working Capital - \$10,000 This is the minimum requirement of available credit or capital to cover inventory & wholesale price of drop shipped items. Amazon/Walmart pay every two weeks, and this money covers orders until the scheduled store payout.

Recommended credit available for expedited scaling process is \$15,000.

Total one time fee: \$120,298

This E-Commerce Consulting Agreement ("Agreement"), is dated as of, 28th March 2022, by and between PASSIVE SCALING INC, a New Jersey Corporation company, whose address is 78 John Miller Way, Suite 2111 Kearny NJ 07032 (hereinafter "Consultant"), and, Nichelle Washington (hereinafter "Client").

WHEREAS, Client desires to engage Consultant's services, as an independent contractor, upon the terms and conditions herein set forth; and

WHEREAS, Consultant desires to render consulting services to Client upon the terms and conditions herein set forth; NOW, THEREFORE, Consultant and Client (together, the "Parties"), for \$10.00 and other good and valuable consideration, the receipt and sufficiency are hereby mutually

Attachment A

7 of 22

acknowledged, agree to the following terms and conditions whereby Consultant shall consult Client in connection with 7(Seven) e-commerce stores on the Amazon FBA platform (the "Store"):CONSULTANT'S SERVICES -Consultant agrees to perform the following services ("Services"):Maintain Client's Store, including configuring the Amazon FBA storefront and configuring the frontend back end systems necessary to manage the Store.Review, research, source, select, and list products for the Client's Store.Respond to customers' phone and email inquiries in support of Client's Store and shall exercise good faith efforts to resolve customer inquiries, handle product returns, and manage billing matters. Maintain oversight of Client's Store and its financial performance; however, Consultant shall have no obligation to, and does not intend to, provide financial advice to Client concerning the operation of Client's Store (Client shall confer with its professional financial advisors concerning all financial inquiries).

### CLIENT RESPONSIBILITIES.

Client understands there is a period that will delay the commencement and commercial operations of the Store, including, without limitation, a 1 to 4 month configuration period (and perhaps longer, depending on the circumstances specific to each proposed Store) where Client must complete certain obligations. Until Client satisfies all contractual and legal requirements for the creation and operation of Client's Store, Consultant cannot commence providing the Services as set forth in Section 1 of this Agreement. Within the first eight (8) months of this Agreement, Client will use best efforts to obtain, and maintain for the duration of this Agreement, a credit card issued through a United States federally insured banking institution with a minimum credit limit of fifteen thousand (\$15,000.00) dollars USD. In no event shall Consultant be responsible for payment of any kind and any other obligation under Client's credit card, all of which credit card obligations shall be solely that of Client. Furthermore, unless Consultant provides written consent: (i) at no time shall Client Pause its Store, allow for a Suspension, or place its Amazon FBA account or Store in Vacation Mode, such terms being defined or referenced on the Amazon FBA website or in other written materials made available to Client; and (ii) Client shall not allow its Store to remain shut down for more than ninety (90) days during the term of this Agreement.(B) Within thirty (30) days from the commencement of this Agreement, Client shall provide Consultant with only necessary information for the purpose of Consultant carrying out its obligations under this Agreement. Client shall use its best efforts to assist Consultant in obtaining all information deemed necessary by Consultant to implement Consultant's Services.

COMPENSATION. In consideration for this Agreement, Client shall pay Consultant a one-time consulting fee of one hundred and -twenty thousand two hundred and ninety eight dollars (\$120,298.00) USD (the "Fee"), via wire

Attachment A

8 of 22

transfer or ACH to Consultant's bank account within 72 hours of execution of this Agreement. Except as expressly permitted under Section 10, the Fee is non-refundable.

Client shall also thereafter, beginning in the month following the month in which the Fee is paid, pay Consultant one hundred ninety nine (\$199.00) USD per month (the "Maintenance Fee"), or thirty five percent (35%) of the Net Profit from Client's Store per month (the "Ongoing Commission"), whichever is greater plus an additional ninety nine dollars (\$99) software fee paid directly to the software provider.

Client shall not be responsible for payment of the Ongoing Commission or the Maintenance Fee if, other than E-Commerce Consulting Agreement due to breach of this Agreement by Client, there is no activity in Client's Store for said month (or a portion thereof, where such portion exceeds 15 days). Consultant shall invoice Client monthly, and Client has seventy-two (72) hours to remit payment.

TERM – This Agreement shall commence on the last date of execution by both parties and shall continue in effect for a period of one (1) year (the "Initial Term") thereafter. Upon completion of the Initial Term, the Agreement shall automatically extend on a month-to-month basis (the "Option Term") until written notice is provided by either party, to the other party, in accordance with Section

5.TERMINATION – Client may terminate this Agreement at any time by providing written notice to Consultant. Consultant may terminate this Agreement, at any time, for cause, with fourteen (14) days written notice to Client. Consultant may terminate the Option Term, without cause, at any time. For this Section, "cause" shall include, but not be limited to: (1) any act or omission by Client, which interferes with the operation of the Store or Consultant's ability to render Services, in Consultant's sole discretion; or (2) Client's breach or threatened breach of any term in this Agreement. If Client breaches any term under this Agreement, independent of any actions Amazon FBA may take from time to time, Consultant may Pause Client's Store, which, Consultant may only reactivate, in Consultant's sole discretion NON-

DISPARAGEMENT – During this Agreement and for one (1) year thereafter, the Parties mutually agree that any issues or problems that either party has regarding the other with respect to this Agreement, shall be discussed with the other party in a professional and private manner. The Parties hereby mutually agree not to disparage, insult, or fabricate information regarding the other party in any online or offline forum or any other forum whatsoever, including but not limited to social media channels, regardless of whether such comments or information would not constitute libel or slander, and regardless of whether such comments could be deemed factually true.

Attachment A

9 of 22

SALES / USE TAX – Consultant does not provide tax reporting or tax management services of any kind. Client is responsible for determining if Client is responsible for collecting and remitting sales or use tax under any applicable state or local law, regulation, or ordinance.

INTELLECTUAL PROPERTY – Client understands that Client's Store is a service hosted on the Amazon FBA platform and not a distinct or severable product or service that can be ported, removed or installed in or on a different place or platform. Accordingly, Consultant does not hold itself out to have any rights, endorsements, relations, or affiliation with Amazon FBA, or any of Amazon's copyright, trademark, trade dress, trade secret, or any other intellectual property right that Amazon FBA may hold (the "Intellectual Property Rights"). Further, Consultant cannot, and does not, grant or convey to Client any Intellectual Property Rights, whatsoever, in Client's Store, or Amazon FBA, and Consultant holds no legal or equitable rights in Client's Store.

RESTRICTED ACTIVITIES - Client acknowledges that during the Term of this Agreement Client will have access to Consultant's Confidential Information which, if disclosed, could assist in competition against Consultant by third parties. Client recognizes the highly competitive nature of Consultant's business, services, and its trade secrets, and that Consultant conducts its business electronically, through e-commerce, and throughout the United States. Therefore, Client agrees that the following restrictions on Client's activities are necessary to protect the good will, Confidential Information, and other legitimate business interests of Consultant, which restrictions are fair and supported by adequate consideration: shareholders, employees, Non-Competition, agents, the Term members of the Agreement, and for two (2) years following the termination of this Agreement (the "Restricted Period"), Client shall not be involved, directly or indirectly, whether as owner, partner, investor, consultant (paid or unpaid), agent, employee, co-venturer or otherwise, with any business that manages, operates, or promotes ecommerce stores or e-commerce transactions on behalf of third parties anywhere in the United States, regardless of whether Client is physically located within the United States or outside of the United States.Non-Solicitation. During the Restricted Period, Client agrees that it will not, directly, or indirectly through another Person: (i) induce or attempt to induce any employee or contractor of Consultant to leave the employ or contract of Consultant, or in any way interfere with the relationship between Consultant and any of its employees or contractors, or (ii) induce or attempt to induce any customer, supplier, client, distributor, vendor, licensee, or other business relation of Consultant to cease doing business with Consultant, or in any way interfere with Consultant's relationship with any such party.Non-Disclosure. The Parties agree not to use, reveal, make available, nor disclose, whether directly or indirectly, to any third party any Confidential Information for any

Attachment A

10 of 22

purpose except as approved in writing by Consultant. Further, the Parties shall (a) not assist nor enable anyone to access or use any of Confidential Information; and (b) not use nor exploit any of the Confidential Information for any purpose whatsoever except in accordance with the terms of this Agreement. For purposes of this Agreement, the Party disclosing the Confidential Information shall be referred to as "Disclosing Party," and the Party receiving the Confidential Information shall be referred to as "Receiving Party."Notwithstanding the foregoing, Receiving Party will: 1) promptly notify the Disclosing Party, to the extent legally permissible, if Receiving Party becomes required by court order to disclose any Confidential Information; 2) cooperate with Disclosing Party if Disclosing Party decides to oppose or to seek to restrain such disclosure: and 3) subject to the foregoing, only disclose that information which its counsel advises it is legally compelled to disclose.If at Disclosing Party's request, Receiving Party is unable to obtain a protective order or other injunctive relief above with respect to the Confidential Information referred to therein and Receiving Party is thereafter required by court order to disclose such Confidential Information, Receiving Party may disclose only such Confidential Information as is expressly required by the court order. Maintenance of Confidential Information. The Receiving Party agrees that it shall take all reasonable measures to protect the secrecy of and avoid disclosure and unauthorized use of Disclosing Party's Confidential Information. Without limiting the foregoing, Receiving Party shall take at least those measures that Receiving Party takes to protect its own confidential information. Receiving Party shall also immediately notify Disclosing Party, in writing, of any unauthorized use or disclosure of the Confidential Information.Confidentiality Term: Regardless of any termination of this Agreement, the parties expressly acknowledge and agree that their respective rights and obligation under this Section 9 shall last for a period of five (5) years following the expiration of this Agreement or permissible termination of this Agreement; provided, however, that Client's duties of confidentiality thereunder with respect to Consultant's trade secrets shall survive such expiration and such duties of confidentiality shall continue and not expire so long as such Confidential Information is deemed a trade secret as a matter of law.In signing this Agreement, Client acknowledges that he/she/it has carefully read, consulted with legal counsel, and considered all the terms and conditions of this Agreement, including the restraints imposed on Client, throughout the United States, under this Section 9. Client agrees that all such restraints are necessary for the reasonable and proper protection of Consultant, and that each and every one of the restraints is reasonable in respect to subject matter, length of time and geographic area (i.e., throughout the United States). Client further acknowledges that, were Client to breach any of the covenants contained in this Section 9, however caused, the damage to the Consultant would be irreparable. Client therefore agrees that Consultant, in addition to any other remedies available to it, shall be entitled to preliminary and permanent injunctive relief against any such

> Attachment A 11 of 22

breach or threatened breach, without having to post bond, together with reasonable attorneys' fees incurred in enforcing Consultant's rights hereunder.

## LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES WILL CONSULTANT, OR ANY OFFICERS, DIRECTORS, EMPLOYEES, AGENTS OR REPRESENTATIVES BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR EXEMPLARY DAMAGES, HOWSOEVER OR WHENEVER ARISING, INCLUDING, WITHOUT LIMITATION. DAMAGES FOR LOST REVENUE, LOST PROFITS, ANTICIPATED PROFITS, LOST BUSINESS OR INJURY TO BUSINESS REPUTATION, COST OF PROCUREMENT OF SUBSTITUTE SERVICES, UNDER ANY THEORY OF LIABILITY OR CAUSE OF ACTION WHETHER IN TORT, INCLUDING, WITHOUT LIMITATION, NEGLIGENCE, CONTRACT OR OTHERWISE, REGARDLESS OF WHETHER OR NOT IT HAS OR THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION OF LIABILITY SHALL NOT LIMIT CLIENT'S RIGHTS TO FILE SUIT AGAINST A THIRD PARTY OR PRODUCT VENDOR FOR ANY OF THE ABOVE LISTED CAUSES OF ACTION OR ANY OTHER CAUSE OF ACTION RELATED THERETO. SPECIFICALLY, CONSULTANT HEREBY COVENANTS THAT IT SHALL NOT TAKE ANY ACTION WHICH IS LIKELY TO CAUSE WAIVER OF ANY OF CLIENT'S RIGHTS WITH RESPECT TO THIRD-PARTY LIABILITY WITHOUT CLIENT'S PRIOR WRITTEN APPROVAL.CONSULTANT ASSUMES NO LIABILITY FOR OR RELATING TO THE DELAY, INTERRUPTION, CORRUPTION OR FAILURE OF PRODUCT, DATA OR INFORMATION TRANSMITTED IN CONNECTION WITH THE STORE, INCLUDING WITHOUT LIMITATION ANY ACT OR FAILURE TO ACT BY AMAZON OR ANY FORCE MAJEURE CONDITION (INCLUDING BY WAY OF EXAMPLE ONLY, ANY PUBLIC HEALTH ISSUE). AS A LIQUIDATED DAMAGES REMEDY AND NOT AS A PENALTY, SINCE DAMAGES TO CLIENT RESULTING FROM BREACH OF THIS AGREEMENT BY CONSULTANT ARE DIFFICULT AND IMPRACTICAL, IF NOT IMPOSSIBLE TO CALCULATE, CONSULTANT SHALL ONLY BE LIABLE TO THE EXTENT OF ACTUAL DAMAGES INCURRED BY CLIENT, NOT TO EXCEED A TOTAL OF \$5,000,00 USD, AGREEMENT TO THIS PROVISION IS A MATERIAL INDUCEMENT TO CONSULTANT AGREEING TO ENTER INTO THIS AGREEMENT WITH CLIENT. THIS PROVISION II.(C) SHALL PREVAIL IN THE EVENT OF ANY CONFLICT OR INCONSISTENCY WITH ANY OTHER PROVISION IN THIS AGREEMENT.

## DISCLAIMERS AND RELEASE

CONSULTANT'S SERVICES ARE PROVIDED ON AN "AS IS" "AS AVAILABLE" BASIS WITHOUT ANY REPRESENTATIONS OR WARRANTIES. CLIENT MAY NOT RELY UPON ANY REPRESENTATION OR WARRANTY REGARDING CONSULTANT'S SERVICES MADE BY ANY THIRD PARTY, INCLUDING, BUT NOT LIMITED TO REPRESENTATIONS BY THIRD PARTY SERVICE PROVIDERS. CLIENT AGREES THAT CONSULTANT SHALL BEAR NO RISK WHATSOEVER AS TO THE SALE OF PRODUCTS OR SERVICES.

Attachment A

12 of 22

CONSULTANT SPECIFICALLY DISCLAIMS ANY AND ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS, WHETHER EXPRESS OR IMPLIED, ARISING BY STATUTE, OPERATION OF LAW, USAGE OF TRADE, COURSE OF DEALING, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON- INFRINGEMENT, OR TITLE WITH RESPECT TO CONSULTANT'S SERVICES, OR OTHER SERVICES OR

Document 1-38

GOODS PROVIDED UNDER THIS AGREEMENT. Without limiting the foregoing, Consultant makes no representations or warranties as to: (1) the accuracy, the reliability, or the completeness, of any matter within the scope of this Agreement, including but not limited to the Store, the products therein, or the data, information, content, software, technology, graphics, or communications provided on or through the Store; (2) the satisfaction of any regulation (government or otherwise) requiring disclosure of information on the products provided through or in connection with the Store or the approval or compliance of the Store or any software or information and content contained in the Store; or (3) that the Store will satisfy Client's economic needs and requirements or reach any particular level of sales, income, or net profits. Business Risk - Client hereby understands that the creation and potential growth of the Client's Store carries financial and other risks. Client hereby understands that e-commerce is an ever-changing industry that is subject to numerous business risks, including but not limited to: (i) a changing legal environment in which regulations can emerge or change that affects the commercial sale of products through Amazon FBA via Client's Store; (ii) economic changes that affect consumer spending, the emergence of recessions due to economic and other issues (including public health issues) and the like; (iii) changes in the popular appeal of and demand for different types of Amazon FBA products; (iv) changes in Amazon's terms and conditions, which can materially affect or even interfere with the marketability of Client's Store or its products; (v) changes in international politics or economies, which may affect, among other things, the ability to package, distribute and ship Amazon FBA products, and the costs thereof; (vi) market forces, including increased and changing levels of competition for any given product from other sellers of such product; (vii) unforeseen events, force majeure, public health concerns, and other external events that could affect the performance of any Amazon FBA Store. Client hereby understands that there are no guarantees made by Consultant or otherwise as to the Store's sales, income, or profitability at any time, and acknowledges that Client is at risk of a total loss of his, her or its investment. Client acknowledges the substantial risks generally involved with an e-commerce business. Client recognizes that there is a possibility that subsequent to the execution of this Agreement, Client may discover facts or incur or suffer claims which were unknown or unsuspected at the time this Agreement was executed, and which if known by Client at that time may have materially affected Client's decision to execute this Agreement. By operation of this Agreement, and in particular the

Attachment A

PX12 000647

disclaimers of Consultant contained in the preceding subsections, Client assumes any and all risks of such unknown facts and such unknown and unsuspected claims and expressly releases Consultant for any liability which Consultant could have had in connection therewith in the absence of the release herein provided by Client to Consultant. Consultant encourages Client to only invest funds that Client can afford to invest in an illiquid basis over a longer-term and perhaps ultimately lose, and to consult Client's legal and/or business advisors prior to investing in the Store. Amazon FBA Terms and Conditions - Client hereby understands that Amazon FBA, from time to time, with or without cause, can and does suspend accounts for various reasons, some of which may not be obvious or justified in the Client's view. In the event Client's Store is suspended, Company will assist in sending an appeal on behalf of the Client and working with Amazon FBA to remedy the situation at no extra cost. Consultant makes no representations or warranties of any kind, however, that Amazon FBA will in such cases return Client's Store Furthermore, Client agrees and understands that the to active status. Consultant makes no guarantees or representations regarding the Store in relation to any Amazon FBA policy, whether currently in effect or as may be amended by Amazon FBA from time to time. Client understands that Consultant has no control over or input in when and whether Amazon FBA elects to change any of its policies. However, the Services provided by Consultant to Client pursuant to this Agreement shall where practical be consistent with Amazon's current policies.

### GENERAL PROVISIONS

Non-exclusivity - Each party is free to contract with others with respect to the subject matter of this Agreement subject to the limitations as to Client under Section 6 and Section 9 of this Agreement. Relationship of the Parties – Nothing herein contained shall constitute a partnership or a joint venture between the Parties. Consultant is performing its services to Client as an independent contractor and not as Client's agent or employee. There is no third-party beneficiary to this Agreement. Notices - All notices to either party shall be sent electronically to the email address(es) provided by each Party to the other and as otherwise set forth below. All notices to Consultant shall be sent to info@passivescaling.com. If to Client, notice shall be sent electronically to , with a courtesy copy sent to . Alternatively, such written notice will also be deemed given upon personal delivery, or on receipt or refusal if sent by U.S. first class certified or registered mail, postage prepaid, return receipt requested, or by a recognized private delivery service, to the addresses stated on Page 1 of this Agreement. Severability, Headings - If any provision is held to be invalid or unenforceable for any reason, the remaining provisions will continue in full force and effect. In such event, the Parties hereby acknowledge their intent to make such invalidated provision, or part of such provision, as to be deemed replaced with a valid provision or part of

Attachment A

provision that most closely approximates and gives effect to the intent of the invalid provision. Any such modification shall revise the existing invalid provision, or part thereof, only as much as necessary to make the invalidlyheld provision otherwise valid. Headings are used for convenience of reference only, and in no way define, limit, construe or describe the scope or extent of any section of this Agreement. Dispute Resolution - Except where otherwise expressly set forth in this Agreement, any dispute or claim arising out of or relating to this Agreement shall only be resolved by binding arbitration. The arbitration of any dispute or claim shall be conducted in accordance with the American Arbitration Association ("AAA") rules, as modified by this Agreement, which shall take place in Miami-Dade County, Florida. Any arbitration proceeding, determination, or award, shall be confidential, and neither Party may disclose the existence, content or results of any arbitration, except as may be required by law or for purposes of enforcement. Judgment on any arbitration award may be entered in any court having proper jurisdiction. All administrative fees and expenses of such arbitration proceeding will be divided equally between the parties, though each Party will bear its own expense of counsel, experts, witnesses and preparation and presentation of evidence at the arbitration (except where attorneys' fees and costs shall be awarded pursuant to Section 13.(L)). IF FOR ANY REASON THIS ARBITRATION CLAUSE IS DEEMED INAPPLICABLE OR INVALID, THE PARTIES FOREVER AND WITHOUT EXCEPTION WAIVE, TO THE FULLEST EXTENT ALLOWED BY LAW, ANY RIGHT TO PURSUE ANY CLAIMS ON A CLASS OR CONSOLIDATED BASIS OR IN A REPRESENTATIVE CAPACITY. No action, regardless of form, arising out of or in conjunction with the subject matter of this Agreement may be brought by either Party more than one (1) year after the cause of action arose. Amendment. This Agreement cannot be amended except in writing and signed by both Parties. Electronic Signatures - This Agreement may be executed by electronic means and in any number of counterparts, each of which when so executed and delivered will be deemed an original, and all such counterparts together will constitute one and the same instrument. Governing Law; Jurisdiction - This Agreement, the negotiations thereunder, and performance thereof shall be interpreted, construed and enforced in all respects in accordance with the laws of the State of Florida without reference to principles of conflicts of laws. Client hereby irrevocably consents to the personal jurisdiction of and agrees that the sole venue for any dispute arising in connection to this Agreement shall be the courts of competent jurisdiction (State and federal) located within Miami-Dade County, Florida. Client agrees not to commence or prosecute any such action, claim or proceeding other than in such aforementioned courts. The parties hereto agree that Florida law shall apply regardless of any choice or conflicts of law principles. Client agrees that Miami-Dade County, Florida is a convenient forum, and waives any objection to same under forum non conveniens principles. Waiver - The failure of any party to insist on or enforce strict performance of any provision of this Agreement, or

Document 1-38

Attachment A

Document 1-38

to exercise any right or remedy under this Agreement or applicable law shall not be construed as a waiver or relinquishment of the right to assert or rely upon any such provision, right or remedy. Force Majeure - Neither Party shall be responsible for any failure to perform beyond its reasonable control, including, without limitation acts of God, national health emergency, acts or omissions of civil or military authority, civil disturbances, wars, strikes or other labor disputes, fires, transportation contingencies, or interruptions in telecommunications, internet services, or third-party vendors.Entire Agreement - This Agreement constitutes the entire agreement between the parties and supersedes all prior and contemporaneous oral and written agreements relating to the subject matter herein. Attorneys' Fees - If either party breaches this Agreement, or one party brings any action (including appeal) against the breaching party in connection with this Agreement, the substantially prevailing party in such action shall be entitled to recover his/her/its cost of the action and reasonable attorneys' fees.Injunctive Relief – In the event of a breach or threatened breach of Section 6 or Section 9, the aggrieved party shall immediately be entitled to pursue in any court of competent jurisdiction specific performance, injunctive relief, damages, or such other remedies and relief as may be available, regardless of any contrary provision of this Agreement. Additionally, due to the difficulty of measuring damages in the event of a breach of this Agreement by Client, the parties agree that, in the event of a breach of either Section 6 or Section 9 by Client, Client shall owe Consultant total liquidated damages in the amount of Fifty Thousand Dollars (\$50,000.00) per breach. The Parties further agree that (i) the liquidated damage amount due from Client as above set forth is not a penalty but is an arms-length negotiated amount under the circumstances, and(ii) this Section shall not be construed as a waiver of prohibition of any other remedies of Consultant in the event of a breach of this Agreement by Client Independent Counsel - The Parties acknowledge that each has been advised to seek, and each has had sufficient opportunity to seek, independent legal counsel possessing industry experience in connection with this matter. The Parties have either sought such counsel or voluntarily waived such right to do so. Accordingly, in interpreting this Agreement, no weight shall be placed upon either party. Furthermore, the parties equally drafted this agreement; thus, the Agreement shall be construed neutrally, and no rule of construction shall apply to the disadvantage of any Party. Assignment - Neither party may assign its rights or obligations under this Agreement without the prior written consent of the other party. Prior to any such assignment, said assignee shall execute an agreement identical to this Agreement. Subject to the foregoing, this Agreement shall be binding upon and inure to the benefit of the parties hereto, their successors, and assigns. Any purported assignment or delegation by either party in violation of the foregoing shall be null and void ab initio and of no force and effect. Cure - If at any time either Client believes the terms of this Agreement are not being fully performed, prior to seeking or

Attachment A

commencing any relief expressly permitted under this Agreement, Client shall notify Consultant in writing of the specific nature of such claim, and Consultant receiving such notice shall have thirty (30) days from receipt of the notice to cure such claimed breach.Indemnification - Client agrees to indemnify, defend, and save and hold harmless Consultant, including its respective insurers, directors, officers, employees, agents, and representatives (collectively the "Indemnified Parties" and each an "Indemnified Party"), and to hold each Indemnified Party harmless from and against any and all claims, damages, losses, liabilities and expenses (including all attorneys' fees and costs) which any Indemnified Party may incur or which may be asserted against any Indemnified Party by any person, entity or governmental authority, throughout the world, in connection with or relating to the matters referred to in this Agreement, resulting from or relating directly or indirectly to Client's breach of this Agreement. The foregoing indemnity specifically includes, but is not limited to, any breach of any representation, warranty, or covenant in this Agreement applicable to Client, and shall survive expiration or termination of this Agreement.Survival - Any Section in this Agreement that requires survival shall survive the termination of this Agreement for the maximum period permitted by applicable law.Client Data Management - Unless Consultant receives Client's prior written consent, Consultant shall not: (i) access, process, or otherwise use Client's Data other than as necessary to facilitate Consultant's Services; (ii) give any of its employees access to Client Data except to the extent that such individuals needs access to Client Data to facilitate performance of Consultant under this Agreement; or (iii) give any other third-party access to Client Data except as necessary for such third-party to facilitate performance under this Agreement. Consultant shall not erase Client Data, or any copy thereof, without Client's express written consent and shall follow Client's written instructions regarding retention and erasure of Client Data so long as it does not interfere with the performance of Consultant's Services and performance under this Agreement. Client possesses and retains all right, title, and interest in and to Client Data, and Consultant's use and possession thereof is solely in furtherance of Consultant's Services and on Client's behalf. Consultant shall comply with all applicable laws and regulations governing the handling of Client Data and shall not engage in any activity that would place Client in violation of any applicable law, regulation, or government request, or judicial process. Waiver of Jury Trial.

EACH PARTY HERETO HEREBY WAIVES. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ANY RIGHT IT MAY HAVE TO A TRIAL BY JURY IN ANY LEGAL PROCEEDING DIRECTLY OR INDIRECTLY ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE TRANSACTIONS CONTEMPLATED HEREBY (WHETHER BASED ON CONTRACT, TORT OR ANY OTHER THEORY). EACH PARTY HERETO (A) CERTIFIES THAT NO REPRESENTATIVE, AGENT OR ATTORNEY OF ANY OTHER PARTY HAS REPRESENTED, EXPRESSLY OR OTHERWISE, THAT SUCH OTHER PARTY WOULD

Attachment A

17 of 22

NOT, IN THE EVENT OFLITIGATION, SEEK TO ENFORCE THE FOREGOING WAIVER AND (B) ACKNOWLEDGES THAT IT AND THE OTHER PARTIES HERETO HAVE BEEN MATERIALLY INDUCED TO ENTER INTO THIS AGREEMENT BY, AMONG OTHER THINGS, THE MUTUAL WAIVERS AND CERTIFICATIONS IN THIS SECTION. Ministerial Services - In furtherance of Client's obligations under Section 2, Consultant may offer Client guidance and referrals to third-party vendors. Additionally, Consultant may, in its discretion, and at no additional fee to Client, offer Client assistance in fulfillment of the obligations in Section 2 (\*Ministerial Act"). Before Consultant commences any Ministerial Act, Consultant shall obtain Client's written consent. Client agrees to reimburse Consultant for expenses incurred in carrying out a Ministerial Act. In the event Consultant offers to engage in a Ministerial Act, Client hereby agrees to indemnify, defend and save and hold harmless Consultant from any cost, claim, damage or liability (including attorneys' fees and court costs) related to the Ministerial Act. Client also waives any claims against Consultant that may be related to the Ministerial Act. Client accepts that this indemnification and waiver of all liability related to the Ministerial Act is a material inducement for Consultant to make any offer to Client for such Ministerial Act, and without such indemnification and waiver from Client, Consultant would not make any such offer of assistance to Client to engage in the Ministerial Act. The

foregoing indemnity of Client shall survive expiration of the Term of this Agreement or its earlier termination.DEFINITIONS – Words or phrases which

are initially capitalized or are within quotation marks shall have the meanings as provided in Exhibit A of this Agreement, which is fully incorporated by reference and is a material part of this Agreement.

EXHIBIT A Definitions: Words or phrases which are initially capitalized or are within quotation marks in the e-commerce consulting agreement ("Agreement") shall have the meanings provided in this Exhibit A."Cash Back" means any revenue derived from cash back programs like Be Frugal. "Client Data" refers to any and all information processed or stored on computers or other electronic media by Consultant, by Client, or on Client's behalf, or provided to Consultant by Client to perform the Services contemplated under this Agreement; including: information on paper or other non-electronic media, information provided to Consultant by Client, and personally identifiable information from Client, Client affiliated third-parties, and other users."Confidential information" means any and all information of the Company that is not generally known to the public or those with whom the Company competes or does business, or with whom they plan to compete or do business, and any and all information, publicly known publicly known in whole or in part or not, which, if disclosed would assist in competition against them including without limitation: Consultant's proprietary business information and all information disclosed or made available by Consultant to Client, either directly or indirectly, in writing, orally, by demonstration, or by inspection of tangible or intangible objects, including without limitation

Attachment A

18 of 22

documents, files, texts, emails, phone calls, zoom calls, links, source code, software, charts, graphs, and any other form of communication. Confidential Information also includes information disclosed by Client to Consultant. Confidential Information shall not include any information (a) which Client can establish was publicly known and made generally available in the public domain prior to the time of disclosure, other than as a result of an improper disclosure by a party hereto, or (b) was in Client's possession on a nonconfidential basis prior to its disclosure. "Net Profit" means the revenue, income, and sums owed to Client through the operation of Client's Store after deduction of (i) the cost of any goods sold in connection with Client's Store, and (ii) any Amazon FBA fees related to Client's store. "Pause" means the Store is considered in "Vacation Mode" due to a variety of reasons, including, but not limited to, insufficient credit available by Client to permit Consultant to render its services to Client as provided herein. "Prohibited Action" means any affirmative action taken by Consultant which constitutes: (1) willful copyright infringement as defined under the U.S. Copyright Act or (2) late shipping of product, i.e., greater than five (5) days from the date of expected delivery of the goods, solely due to the fault of Consultant, and as to which the actions under (1) and (2) above have resulted in the Suspension of Client's Store. The term "proprietary business information" means Consultant's valuable trade secrets and confidential business information regarding its brand, vendors, sources, suppliers, techniques, processes, products, services, including, but not limited to, information regarding e-commerce transactions, Amazon FBA transactions, training materials, marketing and advertising materials, trade or industrial practices, customer and client correspondence, internal memoranda, project files, marketing plans, distribution channels, and relationships with, and identities of, customers, investors, clients, buyers, sellers, brokers, agents, representatives, distributors, manufacturers, and managers, as well as financial information, business, marketing and operating information, geographic sales information, social media analytics, price comparison information, sales data, sales programs, sales volumes, sales conversion rates, sales methods and processes, sales proposals, products, services, training manuals, sales scripts, income information, profit information, operating procedures, pricing policies, strategic plans, intellectual property, information about Consultant's clients, employees and contractors, and other confidential or proprietary information related to Consultant. The term "Store" means the Client's wholly owned ecommerce location on the third-party Amazon.com FBA.com where products may be sold to third parties (there is no affiliation, endorsement, or sponsorship between Consultant and Amazon FBA)."Suspension" means an action or actions by Amazon FBA which inactivates or freeze Client's Store. and which thereby results in an inability for Client to access Client's Store which results in no access or sales activity through the Store, other than where due to the occurrence of a Prohibited Action."Vacation Mode" means any action other than a breach of this Agreement by Client which results in a

Attachment A

1073

condition of Client's Store where all sales activity in the Store has been temporarily halted.

#### REFUND POLICY -

A.Subject to Paragraph (C) below, during the Term of this Agreement, if Consultant's Services result in a Prohibited Action, twice, Client has the option ("Refund Option") to request a refund. Additionally, following an eighteen (18) month period if the Client has not made back their initial store costs, Client has the option to request a refund within a thirty (30) day period following their 18th month of working days. To exercise the Refund Option, Client must notify Consultant of that election in writing. In that event, subject to Paragraph (C), Consultant will refund a portion of the Fee, as defined in Paragraph (B) below (the "Refund Amount").

- B. The Refund Amount shall be calculated by the following formula: (x) the Fee-less (y) any Net Profit and Cash Back Client received during the Refund Period, and less (z) any Net Profit and Cash Back Client received through Passive Scaling; provided, however, that (1) Client has not engaged in any act that interferes with the operation of Client's Store or of Consultant's Services or which would be in breach of this Agreement, including, without limitation, a Suspension of Client's Store for any reason other than the occurrence of a Prohibited Action, and (2) this Agreement remains in full force and effect at the time Client exercises the Refund Option. The Parties further agree that under no circumstance shall the Refund Amount exceed the Fee.
- C. Client's right to exercise the Refund Option under Paragraph (A) is expressly conditioned on Consultant first managing one replacement store (the "Cure Store") for Client, and the Cure Store also results in a Prohibited Action.

#### TERMINATION -

Client may terminate this Agreement at any time by providing written notice to Consultant. Consultant may terminate this Agreement, at any time, for cause, with fourteen (14) days written notice to Client. Consultant may terminate the Option Term, without cause, at any time. For this Section, "cause" shall include, but not be limited to: (1) any act or omission by Client, which interferes with the operation of the Store or Consultant's ability to render Services, in Consultant's sole discretion; or (2) Client's breach or threatened breach of any term in this Agreement. If Client breaches any term under this Agreement, independent of any actions Walmart/Amazon may take from time to time, Consultant may Pause Client's Store, which, Consultant may only reactivate, in Consultant's sole discretion.

Attachment A

20 of 22

.

### SIGN BELOW

### To get started and to make the following steps as simple as possible:

ONE - Simply type your name in the box below and click "Sign Proposal".

TWO - Please refer to the Wire Instruction tab in this proposal for wire details

THREE - Please submit a screenshot of Wire Confirmation to your Sales

Rep

### WE CAN'T WAIT TO START SETTING UP YOUR BUSINESS!

I, Nichelle Washington, agree to the terms of this agreement and I agree that my typed name below can be used as a digital representation of my signature to that fact.

Nichelle washington

SIGNED BY

Nichelle Washington

SIGNED ON

Date Signed: 28 Mar 2022

Time Signed: 14:18

IP ADDRESS FROM SIGNATURE LOCATION

172.58.33.153



Attachment A

21 of 22

# Wire Instructions

PASSIVE SCALING INC

78 JOHN MILLER WAY SUITE 2111 KEARNY NJ 07032

Signature Bank 565 Fifth Avenue, New York, NY 10017

Account#
Routing #

Attachment A

22 of 22

1/4/23, 7:43 AM

Gmail - Concerned

that this is not legit. I cannot believe it is the expectation of this business, that we, the consumer, an investor, will continue feeding your business thousands of dollars without any return or etc..

This ordeal has caused me much hardship, and devastation! I have made my decision, and I no longer want to do business with this company! I am respectfully requesting all my money back in full! I want the money I paid for the store, including the the \$3000. During my research to find Stephen Rozenfield's information, I have revisited the so-called documentation I was presented originally and had it not been for my mothers passing back in April, I would have probably not moved forward with this company, as there were all type of grammatical errors and misspelling in the documentation that I was provided which further leads me to believe that this is not a legit entity.

Currently, I have included everybody. I came in contact with in this email. I am just asking for my money back immediately or I intend to hold everybody responsible who perpetrated this scheme. I am certain I am not the only one having this experience. Therefore, all of you have some knowledge that something is not right, and people are not receiving the service or product that we paid for, which makes all you complicit in this ordeal.

I am respectfully requesting a response to my email within 48 hours. I no longer wish to be told any more lies by this company. I just want my money back! If I have not heard back from someone with the next step or the wire transfer information confirming the return of my money, I will contact the appropriate New Jersey entities and others. I can be reached at

Also, and very concerning, the emails I am getting from KYCHEREE, is coming back to you to Jerdonna...why is that??? Why would I be receiving weekly reports from a fictitious name that leads back to you?

Message sent in July 2022

Hello.

I would like to schedule a meeting with the team that is supposed to be working on my store. My sister bought multiple stores from you guys, she is who referred me. I am not sure what a dropship store is, but if it's not what was originally discussed, then I'm not sure that I'm OK with that. Also, I can have my sister attend the meeting, because I should be having the same type of store that she has.

When's a good time for us to have a virtual meeting, so everything can be explained to me clearly.

More importantly, I would like to move forward with the process. I feel like me having to text to ask one question and then another question is delaying the process, meanwhile, I don't have a clue what the next steps are.

I think it would be better if I could actually have a meeting with who I'm gonna be working with, learn how they work, learn what is actually happening and when I can expect certain results.

I was originally told that after the onboarding process, I would have a meeting with the purchase or managing team and etc. that has not happened.

The email coming from Message sent August 30, 2022

Attachment B

1/4/23, 7:43 AM

Gmail - Concerned

ood morning.

I have decided to include all of you all in this email because I am very concerned about the status of my store/account. I was supposed to be working with an individual by the name of Trudy who was to be the point person for my account. I had one meeting with Trudy and when I did not hear from someone from the sales team or purchase team as she stated within three weeks I began to contact her to no avail. No one on behalf of the company contacted me to let me know that Trudy would not be the person that would be managing my account moving forward. It was only after I contacted you guys several time and begin to copy other individuals from your company that Sharica contacted me.

Originally I was told that this account should turn a profit within five months. It has been five months! Why has no purchases been made for resale in my store?

I have shared my concerns with each of you which are representatives of this company. I have requested more than once to speak to someone in a management position so that they could take a look at what is going on with this account. Still, I have not heard back from you guys with verifiable steps.

What is going on? Who can answer my questions? I am being asked what my budget is when you guys have my credit card on file since I went through onboarding with Jerdonna.

The budget information that Sherica is asking me for...you have already been provided.

After voicing my concerns about not hearing from the person who is supposed to be managing my account, I was introduced to Sharica who I had to give permission to access my account. Please share with me what the permissions was for? And what I can expect from Sharica? For example, is Sharika going to be doing the shopping for my store now? Has Kristel began any shopping?

Currently, three of you have administration permission and access to my account but nothing has been done!

Then I'm being asked to do tax information which appears to be clear, that this should have been done during the on boarding process. Why was this not done then?

What is going on with this investment? this is very unprofessional! I would like to speak with someone in charge and I would like to know when my account is going to be up and running. when you guys are going to be making purchases for my store, and what the next steps is going to be and etc.

I would like this in writing please!

Attachment B

10:53

. II LTE

 $\mathbf{M}$ 

On Thu, Dec 15, 2022 at 6:04 PM Nichelle Washington

> wrote:

Hello,

The state of the s

I'm reaching out to you because I have not gotten a response regarding the follow up. I requested a full refund because my money is invested in your company. After speaking with Steve he said 3 Amazon stores should be receiving products from your warehouse with no charge to me as a form of partial refund. He also stated they don't physically have \$120,000 to give, so out of consideration for the company I agreed to receive the sum of \$20,000 or more to start.

Once the stores are actively up and running it will be considered a gesture of good faith towards a possible continued business relationship keeping in mind inconsistencies and unfulfilled promises which have lead me to assume and conclude this could potentially be a form of wire fraud. I was originally referred by Felicia Duncan under the impression I would be working with a company named OPTIMYZEDIGITAL.COM. I was informed today that Shion Galata the sales rep I wired \$120,000 in good faith to invest my finances in a reputable company. Please note this is my third request for a full refund. Having to reach out without a follow up from anyone else is a prime example of absolute poor customer service

1/4/23, 7:36 AM

Gmail - Re: I'm done!!! - [DRF-QPXHR-409]

M Gmail	Acacia Chidi <b>⊲ara</b>
Re: I'm done!!! - [DRF-QPXHR-409]	
Jerdonna P <support@mail.salessupport.ladesk.com> To: Acacia Chidi</support@mail.salessupport.ladesk.com>	Mon, Dec 26, 2022 at 10:04 AM donna@passivescaling.com>, caling.com>, Shion G <shion@passivescaling.com>, trudy@passivescaling.com</shion@passivescaling.com>
Hi Acacia, This matter will be discussed at your upcoming meeting	
Sincerely,	
Original message From: Acacia Chidi Sent: 12/23/2022 11:28:11	
Good morning,  I have not received a response from Shion, or Steven. I ha Sharica. I am respectfully requesting that Steven and Shio	ve only been invited to schedule a meeting with n be present at the meeting.

Sherica was only introduced later in the process. I am requesting a meeting to discuss the breach of contract and a resolution moving forward.

Also, Jerdonna, you stated yesterday that you were going to review my email and get back to me. Below is the email I sent this email several days ago have you had time to review it yet?

Attachment D

https://mail.google.com/mail/u/0/?ik=7da2a8be3c&view=pt&seamh=all&nemmscrid=mscript/3A475220072009900773009



### LAW OFFICES OF SETH W. WIENER 609 KARINA COURT San Ramon, CA 94582 (925) 487-5607

WWW.SETHWIENERLAW.COM

January 9, 2023

#### VIA UNITED STATES MAIL AND EMAIL

Bratislav Rozenfeld Passive Scaling Inc.

Shion Galata Optimyze Digital LLC 3301 Michelson Dr., Unit 1427

Felicia N. Duncan

Edgewater, NJ

Irvine, CA 92612

Re:

Nichelle Washington v. Passive Scaling Inc. Bratislav Rozenfeld, Optimyze Digital LLC, Shion Galata and Felicia N. Duncan

NOTICE OF RESCISSION AND SETTLEMENT DEMAND LETTER

Dear Mr. Rozenfeld, Mr. Galata and Ms. Duncan,

You are hereby advised that this law firm represents Nichelle Washington with respect to the E-commerce Consulting Agreement ("Agreement") that she was fraudulently induced to enter into with Passive Scaling Inc. Ms. Washington hereby provides notice that she is rescinding the Agreement, pursuant to California Civil Code § 1689, on the following grounds: (1) Ms. Washington's consent to the Agreement was given by fraud; (2) the consideration for Ms. Washington's obligation has failed; (3) the consideration for the obligation of Ms. Washington has become void; and (4) the consideration for the obligation of Ms. Washington has failed in a material respect. A further explanation of the same follows.

### Background

Ms. Washington was solicited by her former friend, Felicia N. Duncan, to purchase Amazon stores from Optimyze Digital LLC and Passive Scaling Inc. Ms. Duncan represented to Ms. Washington that she had received consistently weekly payments from her Amazon stores.

Shion Galata and Bratislav Rozenfeld represented to Ms. Washington that they would set her account up with suppliers and distributors to access exclusive and heavily-discounted products, so that she was guaranteed a favorable return on investment. Ms. Washington had no experience in operating online stores, and was reassured that Optimyze Digital LLC and Passive Scaling Inc. would utilize their highly experienced team to set up and manage ever aspect of her stories to ensure their success.

In reliance upon the foregoing representations, Ms. Washington entered into the Agreement with Passive Scaling Inc. on March 28, 2022. The next day she wired a \$120,000.00 "one-time consulting fee" to Passive Scaling Inc.'s bank account with Signature Bank.

Following Ms. Washington's purchase of the Amazon stores, she did not receive any of the promised store management services and her stores have been inactive. She has made multiple requests for a refund of the \$120,000.00 consulting fee that she paid, and has not received any refund to date.

Attachment E

January 9, 2023 Page 2 of 3

### **Grounds for Rescission**

#### (1) Fraud

California Civil Code section 1689, subdivision (b)(1) permits rescission of a contract, when a party's consent to the contract "was ... obtained through ... fraud ... exercised by ... the party as to whom he rescinds." (Cal. Civ. Code § 1689, subd. (b)(1).) In the instant case, Ms. Washington was fraudulent induced to enter into the Agreement by the false representations concerning the support she would receive with the stores and that she was guaranteed a favorable return on investment. (See Engalla v. Permanente Medical Group, Inc. (1997) 15 Cal.4th 951, 974 ["The elements of fraud that will give rise to a tort action for deceit are: (a) misrepresentation (false representation, concealment, or nondisclosure); (b) knowledge of falsity (or 'scienter'); (c) intent to defraud, i.e., to induce reliance; (d) justifiable reliance; and (e) resulting damage."].)

### (2), (3), (4) Failure of Consideration

California Civil Code section 1689 further provides, in pertinent part:

(b) A party to a contract may rescind the contract in the following cases: ... (2) If the consideration for the obligation of the rescinding party fails, in whole or in part, through the fault of the party as to whom he rescinds; (3) If the consideration for the obligation of the rescinding party becomes entirely void from any cause; (4) If the consideration for the obligation of the rescinding party, before it is rendered to him, fails in any material respect from any cause.

(Cal. Civ. Code § 1689, subd. (b)(2)-(4)); see also Nelson v. Sperling (1969) 270 Cal.App.2d 194 [defendant seller's failure to deliver promised goods to plaintiff permitted plaintiff to rescind contract].) Here, Ms. Washington did not receive the promised stores or support, nor any return on her investment.

#### Conclusion

Ms. Washington hereby offers to restore to Passive Scaling Inc. everything of value that she has received under the Agreement upon condition that Passive Scaling Inc. In particular, Passive Scaling Inc. must immediately return the \$120,000.00 payment that it received from Ms. Washington and any other amounts it received from Ms. Washington.

Absent Passive Scaling Inc.'s agreement to return the payments to Ms. Washington within five days of the date of this letter, Ms. Washington intends to proceed with a lawsuit against each of you, wherein she will assert causes of action for: (1) Violation of the Racketeering Influenced and Corrupt Organizations Act, 18 U.S.C. §§ 1961-1968, based on the predicate acts of wire fraud; (2) Breach of Contract; (3) Fraud - Misrepresentation; (4) Promissory Fraud; and (5) Rescission. The complaint will seek compensatory damages in the minimum amount of \$120,000.00, punitive damages, attorney's fees, prejudgment interest, and court costs.

Attachment E

January 9, 2023 Page 2 of 3

You are hereby informed of your legal obligation to preserve all evidence which you know, or reasonably should know, will in any way be relevant to Ms. Washington's claims, and are directed to refrain from the destruction of any such evidence. Any such violation will be prosecuted.

You and/or your counsel are authorized to contact me with regard to this matter.

This letter is without prejudice to Ms. Washington's rights and remedies, all of which are expressly reserved.

Sincerely yours,

Seth W. Wiener, Esq.

Attachment E